



# Essentials of BlackBerry Dynamics and BlackBerry Enterprise Mobility Server

## Course details

Approximate duration	3 days
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## Course overview

Through the use of lecture, discussions, and labs, you will learn how to plan, install, configure, manage, and perform basic troubleshooting of BlackBerry Dynamics and BlackBerry Enterprise Mobility Server.

## Who should attend

Administrators and anyone who wants to learn more about BlackBerry Dynamics and BlackBerry Enterprise Mobility Server.

## Course objectives

### Introducing BlackBerry Dynamics and BEMS

- Describe the Good for Enterprise, BlackBerry Dynamics, and BlackBerry Enterprise Mobility Server solutions
- Describe the high level migration steps from Good for Enterprise to BlackBerry Dynamics and BlackBerry Enterprise Mobility Server
- Describe BlackBerry Dynamics and BlackBerry Enterprise Mobility Server features
- Describe BlackBerry Dynamics architecture and components
- Describe BlackBerry Dynamics security

### Installation and configuration

- Plan your BlackBerry Dynamics and BlackBerry Enterprise Mobility Server installations
- Describe the BlackBerry Dynamics and BlackBerry Enterprise Mobility Server prerequisites
- Perform the BlackBerry Dynamics and BlackBerry Enterprise Mobility Server preinstallation tasks
- Install the Good Control and Good Proxy servers
- Install the BlackBerry Enterprise Mobility Server
- Configure BlackBerry Dynamics
- Configure BlackBerry Enterprise Mobility Server settings
- Enable mobile device management
- Understand the purpose of roles



- Create new roles
- Create administrator accounts

## Administration

- Create device configurations
- Create device policies
- Configure policy sets
- Configure apps and application groups
- Add users in the Good Control console
- Configure Good Work for users
- Configure Good Access for users
- Configure BlackBerry Enterprise Mobility Server services, including BlackBerry Push Notifications, BlackBerry Connect, BlackBerry Presence, and BlackBerry Docs
- Assign policies and apps to users
- Enroll devices on BlackBerry Dynamics
- Describe the functions available in the Self-Service portal
- Describe the different reports that can be generated in the Good Control console
- Generate reports
- Describe Direct Connect
- Describe Kerberos Constrained Delegation

## Troubleshooting

- Find log files for BlackBerry Dynamics and BlackBerry Enterprise Mobility Server
- Configure log settings
- Perform basic BlackBerry Dynamics and BlackBerry Enterprise Mobility Server troubleshooting
- Back up the BlackBerry Dynamics environment



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