

F&B Wholesale Distributor Boosts Productivity with Automation Tool



CHALLENGE

The client is an established local company with a vast food distribution network. As the company expanded regionally, it had to manually input voluminous data from ordering lists that came in various formats from numerous distributors into its Sage 300 ERP system. This manual, time-consuming process presented a high risk of human errors and data loss, requiring multiple checks before packaging and delivery that wasted more man-hours. To address these challenges, the client turned to Stone Forest IT (SFIT) for a solution that would link Sage 300 directly to distributors' systems.

SOLUTION

After consulting the client and distributors, SFIT identified various ordering list formats, such as CSV, XML or Excel spreadsheets, and proposed a customised utility for Sage 300 with the following features:

- Ability to interpret the different formats and seamlessly import ordering lists' data into Sage 300
- Validation checks to identify issues such as duplicate sales orders

RESULTS

Following implementation, the client enjoyed several benefits:

- Greater efficiency and productivity as ordering lists' data is automatically transferred to Sage 300
- Elimination of human errors and data loss
- Cost-effective use of human resources as staff are not required for manual data entry

Businesses tap into SFIT's extensive experience in providing customised solutions for Sage 300 to meet their needs and enhance productivity.

HIGHLIGHTS

Industry:

F&B Wholesale Distribution

Location:

Singapore

Solution:

Customised utility for Sage 300

Results:

- Greater efficiency and productivity
- Elimination of human errors and data loss
- Cost-effective use of human resources

